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Mental Health in Primary Care Taiwan Experience

Presenter: Prof. Duujan Tsai

Ai-Ling Huang, Albert Liu, Chi-Yuan Lin, Frank Huang-Chih Chou, Jimmy Jyu-Ming Hu, Li-Chuan Kuo, Neoh Choo Aun, Sandy Shu-Hui Wang, Terry Bou-Jou Kuo, Tsung-Ming Hu, Tsuo-Hung Lan, Vincent Chin-Hung Chen, Yu-Chia Chen, Hsin Mi Lu, Duujian Tsai



Major Research Team members

- Ai-Ling Huang (Senior Social Worker, Taipei Veterans General Hospital, Yule Branch)
- Albert Liu (General Manager, Golden Smart Technology Corp.)
- Chi-Yuan Lin (Psychiatrist, Taipei Veterans General Hospital, Yuli Branch)
- Frank Huang-Chih Chou (Superintendent, Kaohsiung Kai-Syuan Psychiatry Hospital)
- Jimmy Jyu-Ming Hu (Director & Senior Social Worker, Office of Social Work, Tri-Service General Hospital Beitou Branch)
- Li-Chuan Kuo (Assistant Professor, School of Medicine, Tzu Chi University)
- Neoh Choo Aun (Director & Attending Physician, Department of Medical Research, Pingtung Christian Hospital)
- Shu-Hui Wang (Director, Kaohsiung Kai-Syuan Psychiatry Hospital)
- Terry Bou-Jou Kuo (Professor, Tsao-Tun Psychiatric Center)
- Tsung-Ming Hu (Superintendent, Taipei Veterans General Hospital, Yuli Branch)
- Tsuo-Hung Lan (Superintendent, Tsao-Tun Psychiatric Center)
- Vincent Chin-Hung Chen (Professor, Chang Gung University)
- Yu-Chia Chen (Researcher, Healthy Asia Co. Ltd.)
- Hsin Mi Lu (Deputy General Manager, Healthy Asia Co. Ltd.)
- Duujian Tsai (President, Healthy Asia Co. Ltd./ Chair Professor & Director, Pingtung Christian Hospital)



Outlines

- Objectives
- Methodology & Background
- Findings I: community engagement
- Findings II: international feedbacks
- Conclusions: Proposing Share Action Model









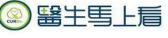




















I Objectives

- This paper is to share the most recent mental health for primary care in Taiwan.
- Its objectives are presenting the community-oriented policy of Comprehensive Social Safety Net, illustrating the way mental health system, specially community minded mental health professionals and institutions, could support this policy as well as situating related efforts within large scale of professional and civil society formation along community mobilization with smart technologies.



A Comprehensive Social Safety Net in Taiwan



A stronger mental health system is essential for the social safety net

Phase 2 (2021-2024)

Augment resources and manpower for systemic deficiencies such as psychiatric health and domestic violence.

Phase 1 (2018-2020)

Focus on system integration and resource deployment, such as deployment of social welfare service centers, or integration of protective service with high-risk family services.



Working Model

20 workers



Psychiatric disorder

Hospitals Clinics



Community & Public education



Community activities

Counseling site, Hot line

Mobile clinic





Community
Mental
Health
Center

Suicide

Prevention





social support Temporary houses service



Social Services

vulnerability group programs







Home visit
School visit



Four social safety strategies

- I. Establish a widely distributed network of social welfare service centers, and integrate social services with welfare programs
- 2. Integrate sexual and domestic violence response services with assistance for high-risk households
- 3. Combine suicide-prevention services with psychiatric care for offenders
- 4. Integrate the service resources of multiple ministries and agencies



Five major tasks of phase 2

- Establish community mental health centers and cooperative-model service stations for people with mental disorders.
- 2. Establish forensic psychiatric wards and hospitals, and strengthen forensic psychiatric medical services.
- 3. Strengthen collaborative services across systems, across professional fields, and between public and private sectors.
- 4. Establish more **social services** and integrated child protection and medical centers
- 5. Create more senior staff positions, promote manpower advancement, and encourage long-term commitments to professional positions.

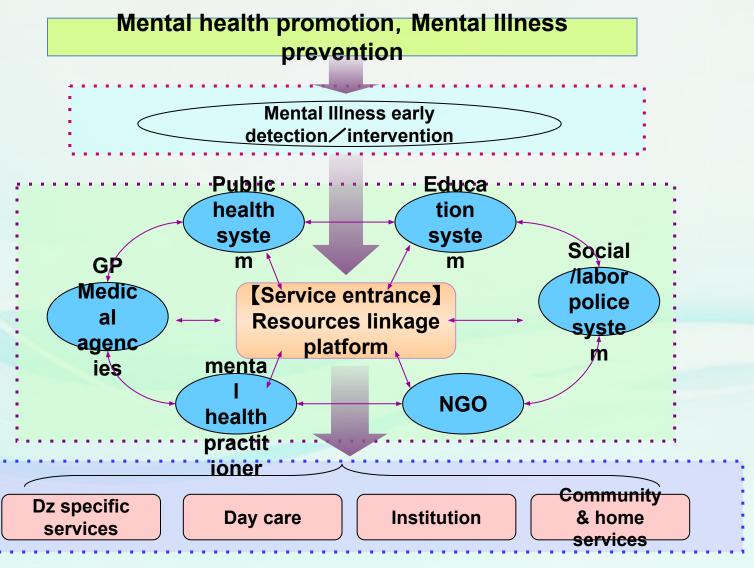


WHO Mental Health Pyramid



A proposal for mental health delivery system in Taiwan

(2008-2020)





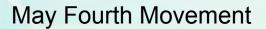
II. Methodology

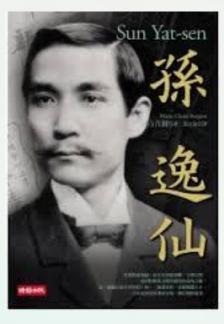
 An integrated comparative history and narrative approach is adopted as the methodology.

 Both qualitative descriptions and quantitative data are assimilated into a prospective story line wherein Heart Rate variation (HRV) and digital technology applications are incorporated.











The PUMC

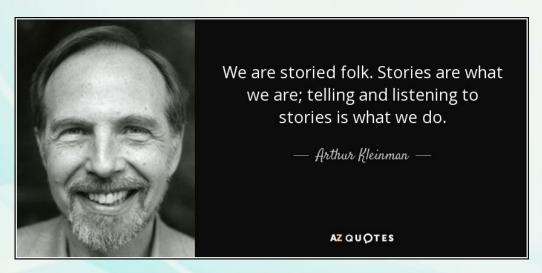
'whatever Western medical science may have to offer China, it will be of little avail to the Chinese People until it is taken over by them and become a part of the national life.'

John Davison Rockefeller Jr.

With the astonishing number and scale of medical disputes in these two Asian Confucian contexts, trust between patients and physicians is becoming an urgent issue; Taiwan and China are heirs to both the first republic in Asia created through Dr. Sun Yatsen's leadership, as well as the medical ethos promoted by the Rockefellers' establishment of the Peking Union Medical College (PUMC).

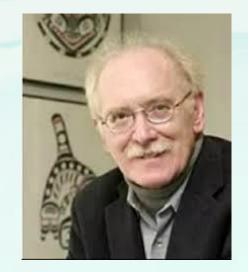


HEALTHY ASIA Theory and historical background: lessons from Arthur Kleinman & Byron Good



According to Good et al., medical humanitarianism is 'a rapidly changing field, which actively (engages) in debates regarding the ethics of intervention, program effectiveness, and the relevance of social science research to the field.'

The art of medicine is all about how we may endure together in various clinical and social contexts.





Endurance as 'core culture wisdom'

Supplemented with narrative medicine methods, we find that PCOR (patient center outcome research) taps into a broad-based stakeholder community—especially patients, caregivers, and their clinicians—to generate topics for research, help institutions prioritize those topics, select projects for funding, and ensure patients' involvement in the design of research projects.

This PCOR approach offers the ideal paradigm for bridging academic research and clinical practice. Tapping into Kleinman's 'core culture wisdom,' it may also prove revealing for efforts aimed at harmonizing Asian and Western values, forging a new sense of medical professionalism.

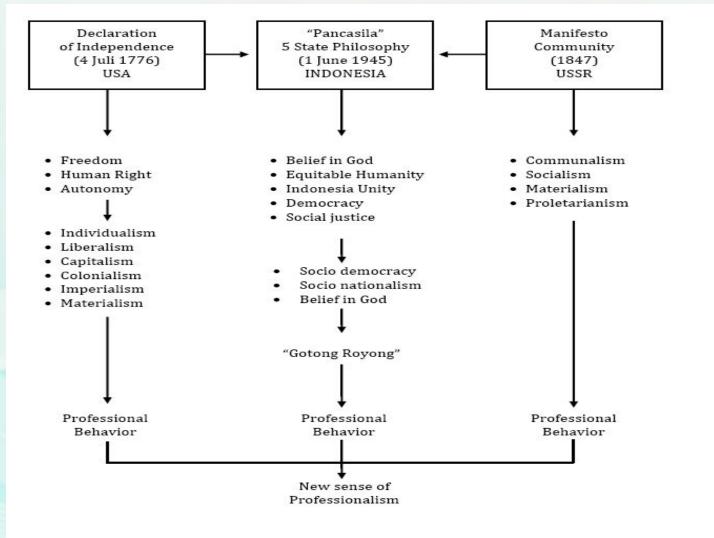


Fig. 3. The way of USA - INDONESIA - USSR Bioethics' principles related to political and social philosophy, background.



- The Western
- Literature Public Sphere

 political Public Sphere
- Gentlemen politics

 Party Politics

 Interest

 Politics

US Professionalism

Flexor Reports AMA as Interest politics Organized Medicine Medicalization Critiques Medical Humanities Bioethics



Foundations of Medical Professionalism in Taiwan

Early Medical Missionary



PUMC and heritages from modern China



 Cultural movements & Modernization under Japan







Medical Missionary After World War II



Influences of American Medicine



Medical leaders in democratic movements





The US & Taiwan

- The intellectual movement of medical-humanities is a new harmonization between communitarianism-oriented and individualism-oriented schemas relating to the public identities of American physicians.
- The achievement of medical education reform through the addition of medical humanities in Taiwan can be seen as reconciliation between centralized-state-oriented and decentralized-civil society-oriented cultural schemas.



Since 1986

7 nuclear psychiatric hospitals

42 Children wounded inYing-Qiao Elementary School sulphuric acid attack—March 30, 1984 3:30PM

http://mypaper.pchome.com.tw/kuan0416/post/1311831056



蘇血嫌兇,乾朱液酸硫的上桌,椅桌的落落空下瘤場遊戲機







PH(Sou



Psychiatric Center Taipei

DOH Tsao-Tusn

(Central)

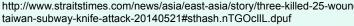




Taipei Veterans General Hospital Yuli Branch (East)



Four killed, 21 wounded in Taipei Subway knife attack--ривызнер ом MAY 21, 2014 7:03 PM





Main tasks for Nuclear Psychiatric Hospitals

- Suicide prevention
- Regional network coordination and connection
- Education and training of professionals
- Prevention and treatment of drug abuse, domestic violence and sexual assault
- Promote and guide compulsory community treatment services
- Establish an emergency medical contact center
- Establish a disaster mental health service system
- Counseling mental health institutions in the region



Actively build community mental health centers and diversified community support resources

Incentives
subsidize
patient diversity
support services

Build community mental health centers according to the population, and assign professionals to provide individual management.

Improve supporting measures for the return of mental patients to the community

Intensive addiction case management, life reconstruction

Amendment of Taiwan Mental Health Act-2022

- The Ministry of Health and Welfare established the Mental Health Act (MHA) of Taiwan in 1990
 - I) Promoting mental well-being
 - 2) Delivering mental health treatment
 - 3) Supporting patients and their families.
- Amended in 2000, 2002, 2007, 2020, 2022
- The necessity of posttreatment procedures, providing assistance for the patient's family, and encouraging community-based rehabilitation.



Amendment of Mental Health Act has passed in 2022

- Enphasis on Mental Health Promotion
 - Actively build community mental health centers and diversified community support resources
 - Strengthen patient notification, improve front-end prevention and crisis management
 - Judge's Reservation Principle
 - 5 Patient rights Protection

- Increase the proportion of mental health services
- ✓ Improve the front-end prevention and case management of mental patients to strengthen the medical and community-based support system.



III. Findings I community engagements

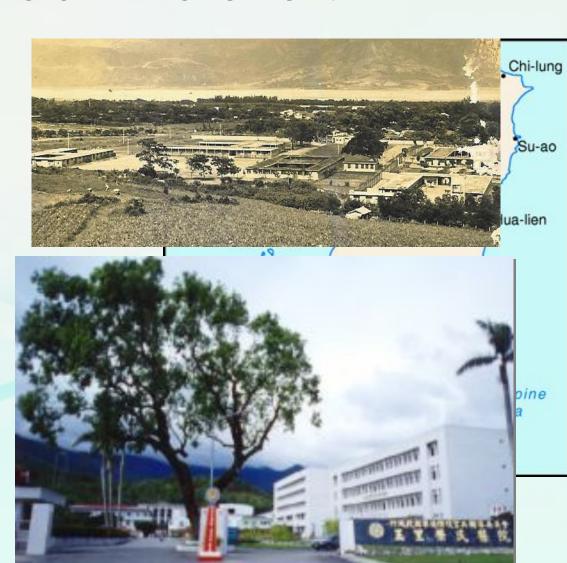
 Mental health in primary here is contextualized through various community rehab and outreach-service(support) programs of leading psychiatric centers, non-profit organizations led by community minded mental health professionals and non-professional groups supported by Taiwan mental health care system.



The Yu-Li Therapeutic community model as the most recent reform movement



Three Layer Model of Therapeutic Community—Yuli Model





I. Continuous Psychiatric & Medical Services

- Not only the continuity of care but also the integration of psychiatric and medical services are neglected in community
- In Yuli Veterans Hospital, continuous psychiatric and medical care is integrated under the same administrative roof to minimize the problems with referral and the barriers associated with distance and transportation



2. Intensive Case Management

- Not only the inner world but also the social network of the patients are disrupted by the disorder
- We apply the principles of intensive case management through multidisciplinary team
- Case management not only keep patients clinically stable, but also work as social ties between the patients and the community
- Through case management, the patients can develop their social connections gradually and gain support from the social network at last



3. Persistent Vocational Rehabilitation

Four stages in the program:

- 1. Occupational Therapy
- 2. Hospital-based work training
- 3. Community-based work training
- 4. Job placement and training











4. Long-Term Residential Program

- Only a thin line between family care and family control, between permissiveness and indifference
- Conflicts happen on daily basis between the adult patients and their families when they live together
- Distance and space can buffer the conflict
- The adult patients have to learn how to live with people other than their families in the community
- Stable group housing program with continuous discipline and support help build up personal and social skills



- High quality accommodation
- Vocational focus
- Empowerment and recovery-oriented
- Integration with the community
- Multidiscipline service team

 Now there are 96 patients in the supported residential program







At the moment we help 54 people with severe and persistent mental illnesses move from the supported residential program to live independently in Yuli Town. They have regular jobs and also join community rehabilitation programs.





Highlights of Primary Care



1. Care Giver Support Group









2. Psychiatric Outreach Services

The Beitou Model of Care for Patients & Families with Mental illness



In Beitou, through community outreach, we have helped many patients with mentall illness who cannot seek medical treatment stably.

At the same time, through caregiver groups, caregivers are provided with a map of recovery mutually.









Care Giver Support Group

- regular meeting every month
- Provide information through social software.





Tsao-Tun psychiatric center



Emergency Psychiatry in Communities in Taiwan





No 24/7 Consultation Line



No Guidelines for Escorting



Develop clinical guidelines and policies for early recognition and intervention

Development of a brief self-report questionnaire for screening putative pre-psychotic states

Cher-Chung Line's 'in-alian Then', 'Chun-Houh Chen', 'Yen-Man Chin', 'Yi-Ling Chen', 'Ming H, Holeh',' Chin'-Hou lac', 'Long-Jeng Henng,', 'Har-Grow Hou'

"In the Character of the Cheng Line', 'In the Chen Hou'

"In the Character of the Cheng Line', 'In the Cheng Line', '

1*	我到人多的地方,集法集材那種壓力很大的感覺。	
2	我觉得我离法模达别人。	
3	我能升度事情,都提不起勤。	
4	我要将媒介不夠,想一下事情,也一些意思,就是讲板塔。	
5	會有別人也場時,我大部分時間都保持以數。	
6	我有時會排心原生成英事對自己不完成不值得性任。	
7	在進量不吐露自己的口筆・	
8	如果必須在一大鄉人最前講話,我會覺得非常的集應不安。	
9	我就事(含書)不羁持久,一下子就想休息。	
10	我覺得到什麼事情,她是處理得不好。	
11	我不會表情生動地講話 。	
12	我不善於似交種儀的應對。	
13	當你看到別人在交談時,會懷疑他們正在談論你嗎?	
14	你是不是常常找别人的缤纷或作為上,發覺會後藏有威脅或怪罪的味道?	
15°	會不會聽到某些者、叫聲、或叫自己名字的聲音呢?	

Outreach
Psychological
Survey,
Consultation and
Therapy



No Emergency Operation Center



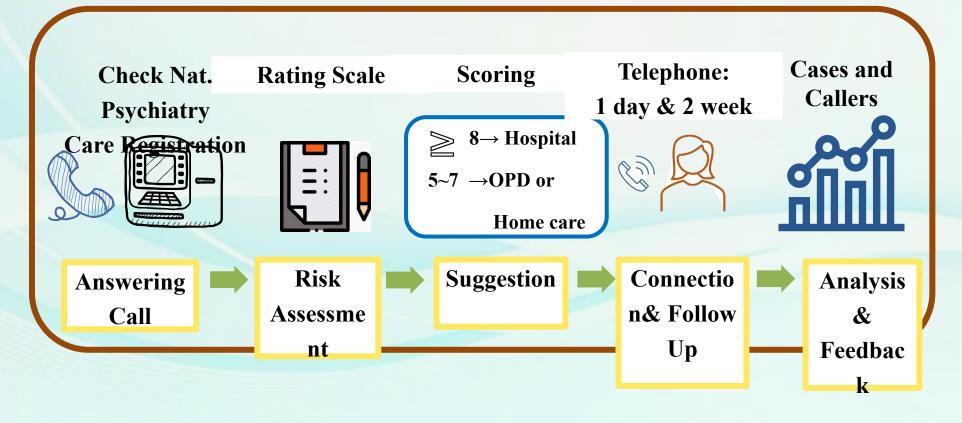




Essential Elements of Call Center



Telephone Triage & Connection







Service Users Increasing and highly satisfied







Callers	Percentage	
Common People	54%	
Police	24%	
Fire-fighting	11%	
Public Health Nurses	5%	
Social Workers	4%	
Others	1%	

Community Engagements during the COVID epidemic in Taiwan

Nanjichang Community Center in Zhongzheng District

個勢置存取 (Shift+Ctrl+W) One-and-Only Entry & Control









- **Entry Control**;
- Strict Rule on Hand-Washing with soap & Temperature Measurement



Promote Self-Sanitization



- Free & Unlimited Supply of Diluted Breach for residents of 51,524 household:
- Disinfection Campaign every other week by volunteers to ensure clean environment.

Disinfection for Public Area & Household







- **Daily Disinfection of** Furniture & Equipment;
- **Donate Hypochlorous Acid Water for Household** Disinfection •



Home Quaranrtine & Catering Service













- Community education on COVID to Community kitchen provide free avoid unnecessary panic;
 - Prevent & stop fake news and the spread of rumors.

Trailing with Legal-Name Tele-Device





- Monitoring ID pathways with Al devices for cloud records.
- Hard-copy fill-out records where necessary



- meals to doors by volunteers for home quantiners
- On holidays, food banks provide simple groceries.





HEALTHY ASIA Service provided by Healthy Asia: **Smart Circular Gym Equipment in Nanjichang**







- Strong sense of community to stand united and prevent wide-spread epidemic and to build consensus for collective mutual-help actions without undue panicking;
- Public-Private Partnership for policy implementation & minimizing policy mis-steps.



Heart Rate Variability Analysis

Collecting data by HRV devices

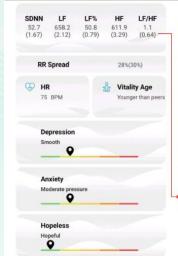








Measured parameters and derived indicators



Taking the example of the Teenage Suicide Prevention Program funded by the Ministry of Science and Technology in the Republic of China (Taiwan) in 2022, we collected heart rate variability data from 600 adolescents aged 13 to 18. Using this software tool, we constructed parameter models (SDNN, LF, HF, LF/HF, etc.) for each age group and calculated the corresponding medians. We then compared these results with the data obtained from relevant questionnaires to generate three correlated indicators (depression, anxiety, hopelessness).

The values in parentheses represent the multiples obtained by comparing the measured parameters with the medians.

System backend – formular derived by Al

(New) Median & Formula

Cumulative stress	-1.62	-0.18*Math.Log(LFHF, 10)+(-0.46*Math.Log(LF, 10))+(-0.06*Math.Log(LF, 10))+ (-0.05*Math.Log(VLF, 10))
Long term stress	-2955.58	-3.73*meanRR+(-0.04*LF)+-0.06*HF+0.02*LFHF
Digest function	-2955.58	0.06*LF+0.8*HF
Sleep quality	-1.62	-0.18*Math.Log(LFHF, 10)+(-0.46*Math.Log(LF, 10))+(-0.06*Math.Log(LF, 10))+ (-0.05*Math.Log(VLF, 10))
Sleep deepness	-2955.58	-3.73*meanRR+(-0.04*LF)+-0.06*HF+0.02*LFHF
Dream quality	-2955.58	0.06*LF+0.8*HF



 Such unique features related to Taiwan mental health in primary care have significantly contributed a part in providing ordinary people mental health supports during the past pandemic years, are going to develop much comprehensive supports in primary care setting to address either recovery or prevention (early screening) needs, and, finally, pave a way to digital innovation as well as transformation for much decentralizing and comprehensive solutions matching community mental health demands.



2012 NIMHNS V.S. TMU

Maluku VS Kai Suan



 In past decades, we also get strong positive feedbacks along the line while we are hosting or joining various Southeast Asian mental health workshops or conference, especially from Thailand DMH.



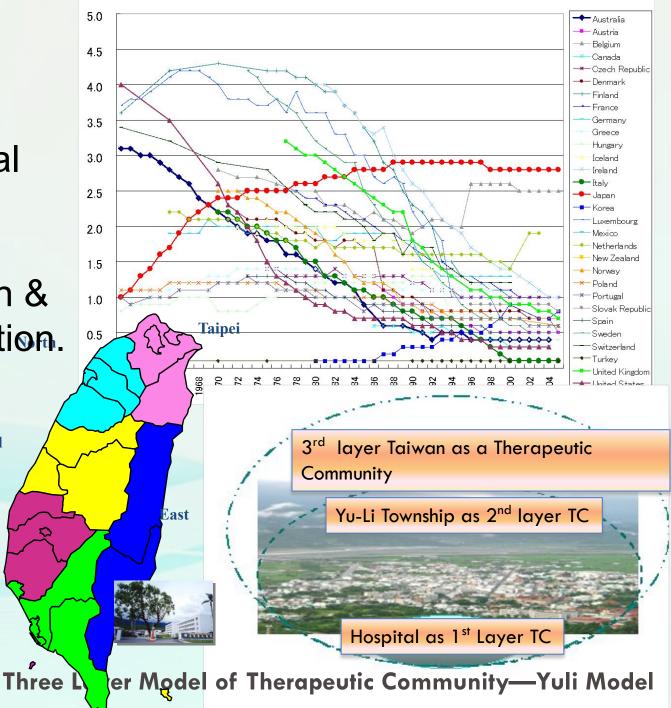
BALANCING

those oppositional binary extremes between institutionalization & deinstitutionalization.

Penhu

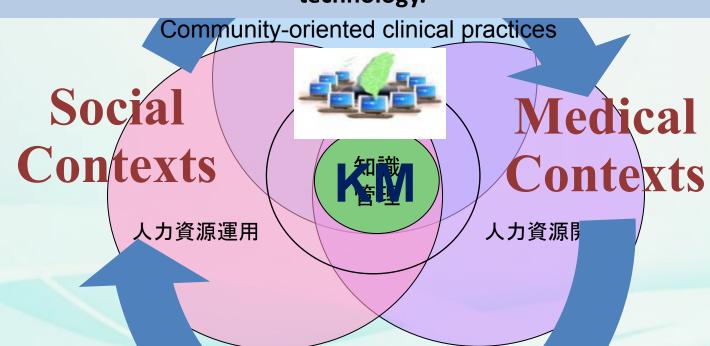
Central

Kaoshiung





The distinctions between social accountabilities and social responsibilities are made to situate professional reasoning in the fabrics of forever changing social contexts, especially with rise of genomic medicine and information technology.



Practice-based bioethics: humanistic knowledge management

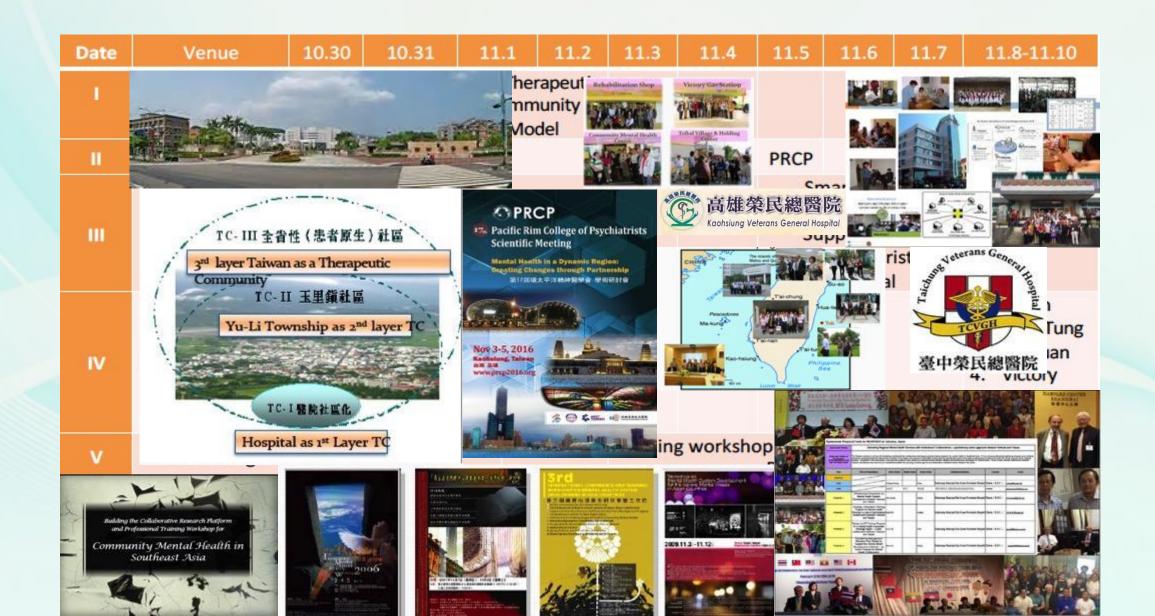














Workshop on Mental Health System Development

(Since 2009)





















2017 November 19-November

Begins with Co-host Training Workshop for Smart Technology and Community Mental Health in Southeast Asia

- Medical Informatics Development in South Asia:
 Current Situations and Prospective Visions
- Sharing Strategies for International IT Collaborations
- Establish and Transform the HIS System and Related IT Infrastructure with International Collaborations
- Collaborations on IT safety and Ethical Governance
- Field Trip to Victory Home, Pingtung Christian Hospital, Kaohsiung Chang Gung Memorial Hospital, Chimei Medical Center
- Community Mental Health Workshop & Opening Ceremony of Art Exhibition by Children











Applications of Smart Tech Workshop with leading mental hospitals in Thailand





Join Medical Expo in Phenom Penh







International Mental Health Cooperation and Training Center (IMHCTC)



COMMUNICATION

International Mental Health Training Center Taiwan Conference on November 11, 2020

2020

International Mental Health Training Center Taiwan Conference

on November 13, 2019

2010

2019

International Mental Health
Training Center Taiwan
Conference
on November 14, 2018

2018

2023

The 6th
International Mental Health
Cooperation and Training
Center Conference
expected on

November I, 2023

Coming soon

International Mental Health Training Center Taiwan Conference on November 10, 2021

2021



International Mental Health Cooperation and Training Center Conference on November 9, 2022

2022

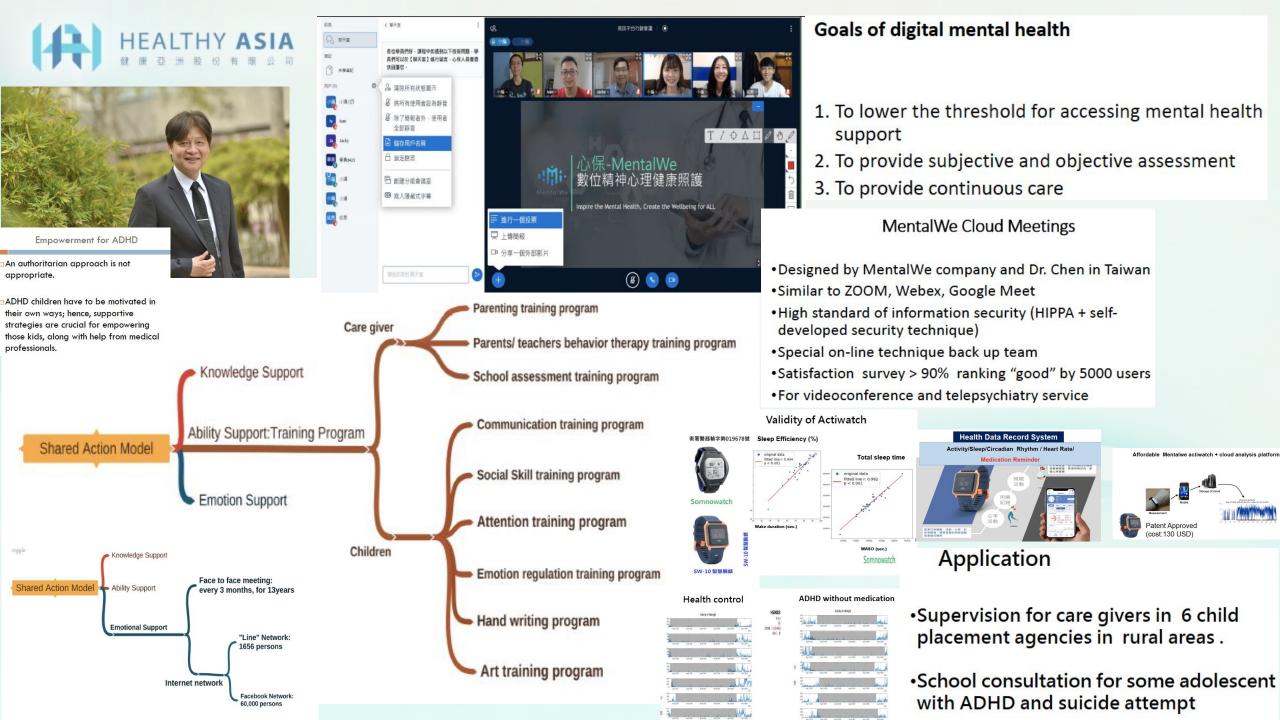


V. Conclusions

 The Share Action Model, proposed by Prof. Vincent Chen, along with professional missions on community empowerment as well as task shift has become the new objective for service oriented digital technology innovations.

Where there are needs, there are possible solutions.

 Policy is certainly not a self-sufficient terrain; rather, it should serve as a medium/facilitator to earn people's hearts, to nurture human sensitivities, to mobilize societal resources and to enrich the diverse identities of communal lives.





Large scale system integrations

Food Bank Association Regional center



Psychiatric medicine/ community mental health digital reform project



Emergency, Cardiovascular, cancer, trauma and rehab. digital transformation project.

食物銀行總部





台灣社會 改造協會

Regional center



Reginal hospital implemjentations

ESG SDGs SROI

center



Regional



Concept approval for International collaborations

Community Hospital

integrations care for acute and

Supporting domestic disadvantaged areas & advancing international collaborations











Thank you for your attentions



Welcome!!